

BEST PRACTICE IN COMMUNICATION 2: SHARING THE MESSAGE EFFECTIVELY

Sustainable safety culture is anchored upon effective communication among crew members of all ranks and persons. For better understanding of tasks and strong collaboration among team members, sending the message clearly is the first challenge.

In order to share a message effectively, one must be able to listen actively, ask the right questions, and give clear instructions.

This module provides you with knowledge about active listening, and the verbal and non-verbal responses to ensure understanding of the message while conveying respect to the speaker. This module also highlights questioning techniques that can aid leaders toward more meaningful coaching sessions, as well as the key actions for giving clear instructions.



Best practice in communication 1

- Listening actively
- Asking the right questions
- Giving clear instructions

We design our courses according to your needs!

We always listen carefully to our clients' needs and wishes and our courses can be delivered worldwide.

Call us - let's discuss and identify the best easy solutions!